

Delivery, Assembly Terms and Conditions

1. Customer may change the delivery date of the purchased product on the same day from the original delivery schedule at cost of IDR 199,000. Changement schedule only once, depending on available time slot. Delivery and Installation fee that agreed and paid can't be cancelled.
2. IKEA shall not responsible for any delay in the delivery and / or loss including and without limitation any commercial, financial and other indirect losses including losses incurred in transportation or delivery arising from matters beyond IKEA's supervisory capacity including damage due to Force Majeure, such as continuous rain, earthquakes, natural disasters, riots, floods, epidemics, wars, coups, insurrections, Government policies and other causes beyond IKEA.
3. All work outside the service schedule, not the responsibility of IKEA. Consumer shall responsible for assign the location where the product is installed. Changes to the installation location are the responsibility of the consumer as may cause product damage. IKEA will not undertake shifting in products, changes in electrical wiring and modifications to products except for drilling, assembling products or include on the service schedule.
4. IKEA shall not responsible for any damage, loss or injury after the installation is completed (assembly / drilling) of the IKEA product, except for damage incurred directly during the IKEA product assembly process and is proven by IKEA's failure.
5. Warranty for product valid for 100 days during normal use after product assembly date.
6. For products that cannot be moved into the elevator / building, additional fee will be imposed to move the product to the objective floor.

Shifting fee :
Floor 1 st -3 th : free
Floor 4 th -5 th : IDR 100.000/floor (maximum IDR 200.000/invoice)